



NORTHERN

Orthopaedics

a department of Northern Regional Hospital

As a valued patient, we hope you will enjoy the convenience of online access to our office. We invite you to join our patient portal, My Health Record. After joining, you will have 24/7 access to your medical information, have the ability to send messages to the office, and request an appointment. You will receive a link in your email. Click on that link and you will see this screen....

Identification

Please be sure to use the exact information you gave the practice.

First Name (required)

Last Name (required)

Date of Birth (required)

Please use MM/DD/YYYY format

Zip Code (required)

You will need to answer some basic information to verify your identity. Once required information is entered the Continue button will be Green. Once you continue you will be on the User Profile screen. This is where you set up your Username and Password and answer security questions. Once you have completed the required information the Register button will be Green.

User Profile

Username (required)

username

Username should be 6 to 50 characters with no spaces and no @ sign. Letters, numbers and special characters _.!\$~ allowed

Password (required)

password

Password should be 8 to 20 characters with no spaces and no @ sign. Letters, numbers and special characters _.!\$~ allowed. Must include a combination of letters and numbers

Confirm Password (required)

password

Security Question #1 (required)

Please choose

Answer (required)

answer

Security Question #2 (required)

Please choose

Answer (required)

answer

The next screen is the disclaimer. You will need to read and click on I agree.

Record

Welcome, Cindy!

Registration Disclaimer

IF YOU ACCEPT THE TERMS ABOVE, AS WELL AS THE TERMS OF SERVICE AND PRIVACY POLICY SET FORTH BELOW, CLICK 'I accept' BELOW.

The Terms of Service and Privacy Policy are posted on the site and made available to you for your review at any time.

I acceptI decline

TERMS OF SERVICE

Last updated July 14, 2016

MyHealthRecord.com (the "Service") is offered by Your Health Care Provider ("Provider") through its website or a link provided to You and is operated and hosted by Greenway Health, LLC ("Greenway", "We" or "Us"). The purpose of the Service is to provide You with the ability to access certain individual health information and other information related to the health care services provided to You by Your Provider or to the individual patient for whom You are the legal representative, and provide for secure communication between You and Your Provider.

Your use of the Service is governed by these Terms of Service ("Terms"). By creating an account, You are accepting the Service and these Terms. If You do not agree to these terms, do not create an account. If You do not agree to these Terms You will not be able to use the Service.

Using the Service

As part of the Service, we work with healthcare providers and others who maintain data relating to healthcare and medical information (each a "Data Source"). You may use the Service to access and download information about Your health information and medical payments from Data Sources. We are not responsible for the accuracy of any of the information provided by a Data Source. We hereby grant to You a personal, revocable, non-exclusive, and non-assignable license to use the Service. We and our licensors and suppliers own all proprietary rights to the Service, including but not limited to all copyrights, trademarks, servicemarks, patents software and related content and any other rights of any kind or nature as they relate to the Services. By participating in the Service, You agree that You are at least thirteen (13) years old and that any information You provide to or access through the Service is either Yours or You have the authority to use it. You may not use the Service to gain

© 2017 Greenway Health, LLC. All rights reserved.

Greenway

You are now in the patient portal. You will see your most recent vitals and other history on this page. You will only see lab results for those labs resulted in the office such as urinalysis, hemocult, rapid strep test, etc. If you want other labs in the portal you can request them and they can be sent to you.

The screenshot shows the 'My Health Record' page for Cindy Test, dated 01/09/1975, F. The page includes a sidebar with navigation options: Summary, Visits, Medications, Health History Forms, Documents & Forms, and Access Log. The main content area displays vital signs, social history, and a vitals history table.

Vitals

Vital	Value	Date
BP	126/78	03/23/2016
Height	65"	
Weight	186.6 lbs	
BMI	31.06 kg/m ²	
Temp	98.4 ° F	
Heart Rate	88/min	
Resp Rate	18/min	
O ₂ Sat	98%	

Social History

- Preferred Language** - English
- Dating**
- Marijuana**
- Tobacco**
Never smoker
- Denies emotional abuse by spouse/partner**
- Denies physical abuse by spouse/partner**
- Advanced Directives** - Does not have Advanced Directive

Vitals History

DATE	BP	HEIGHT	WEIGHT	BMI
------	----	--------	--------	-----

If you want to send a message to the doctor or nurse, request a refill or ask a question you can do so by clicking on My Messages at the top of the screen. If you would like to Request an Appointment the select the My Appointments at the top of the screen instead of the My Messages and follow the same steps as below.

If you have an emergency call 911. Once in the message screen click on +New then you can choose who to send the message to:

The screenshot shows the 'New Message' screen in the MyHealth Record patient portal. The page includes a sidebar with navigation options: My Health, My Messages, My Appointments, and My Profile. The main content area displays a 'New Message' form with a dropdown menu for selecting the recipient.

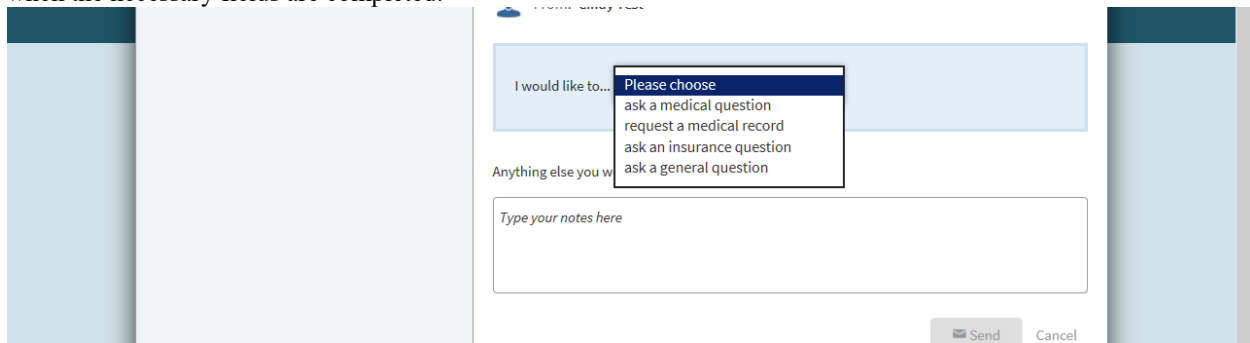
New Message

IMPORTANT: In case of emergency, call 911 or go to the nearest emergency room. Messaging should be limited to non-emergency communications and requests.

To:

- General
- Cartledge, Michael
- Cassell, Charlotte
- Coalson, Nicole
- Gardner, Donald
- Hedlund, Laura
- Hutton, Carl
- Minton, Challie

Then pick what you would like to do and type your message in the box. Choose Send at the bottom- it will be green when the necessary fields are completed.

A screenshot of a patient portal interface. On the left is a large, empty light blue box. To its right is a form area. At the top of the form is a blue header bar with a small cloud icon and the text "Please choose". Below this is a dropdown menu with a blue background and white text. The menu is open, showing four options: "ask a medical question", "request a medical record", "ask an insurance question", and "ask a general question". Below the dropdown is a text input field with the placeholder text "Type your notes here". At the bottom right of the form are two buttons: "Send" (with an envelope icon) and "Cancel".

If you message us you will get an email notification when we respond and you will log into the portal to see your message. Once you log in, go back to My Messages to view.

Once your account is active, go to <https://www.myhealthrecord.com/Portal/SSO> to log in to the patient portal.

If you have problems getting registered or logging in after you are registered please call 336-719-7166.

Thanks,

Northern Orthopaedics
314 S. South Street, Suite 100
Mount Airy, NC 27030
336-719-0011